

### Cancellation Policy

- **100% of Total:** Forfeit if the guest cancels within 7 days before arrival.
- **100% of Deposit:** Forfeit if the guest cancels within 14 days before arrival.
- **50% of Deposit:** Forfeit if the guest cancels within 21 days before arrival.
- **25% of Deposit:** Forfeit if the guest cancels within 30 days before arrival.

### Guest Policies

- **Check-In Requirements:** Cardholder's ID/Passport and the credit card used for the deposit are required at check-in.
- **Check-In & Check-Out:**
  - Check-in: 13:00 - 17:00. Late arrivals require at least 24-hour advance notice with the lodge manager.
  - Check-out: 11:00. Late check-out is subject to availability at the manager's discretion.
- **Minimum Stay:** A minimum of 2 nights is required.
- **Guest Access:** Only registered guests are permitted on the property.
- **Smoking:** Designated smoking areas are available outside; no smoking is allowed in rooms.
- **Pets:** Not permitted.
- **Noise & Conduct:** To maintain a peaceful environment, we kindly request no loud parties or disruptive behaviour.
- **Parking:** Free parking is available upon request.